

# Cancellation policy.



**Rooms.**

## Cancellation Policy

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Cancelled bookings can incur a charge depending on how late the cancellation is made. Charges are as follows:

- Cancellation made **30 days** or more in advance – **Full refund**
- Cancellation made **7 to 29 days** in advance – **75% refund**
- Cancellation made less than **7 days** in advance – **No refund**

## Rescheduling

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You can reschedule up to 7 days before the start of your booking without incurring any fees. The rescheduled date can be up to 3 months after the original date of the booking.

## Cancellation of refreshments and food

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- **Hot Drinks**

You will receive a full refund for any hot drinks cancelled up to **24 hours** before the start of your booking.

- **All food**

All food (including pastries, lunches and brownies) can be cancelled up to **7 days** in advance for a full refund. After that, no refund can be provided.