

Cancellation policy.



Rooms.

Cancellation Policy

Cancelled bookings can incur a charge depending on how late the cancellation is made. Charges are as follows:

- Cancellation made **30 days** or more in advance – **75% refund of room hire cost**
- Cancellation made **less than 30 days** in advance – **will be liable for full room hire cost**

Rescheduling

You can reschedule up to 30 days before the start of your booking without incurring any fees. The rescheduled date can be up to 3 months after the original date of the booking. Rescheduling less than 30 days before the start of your booking cannot be guaranteed but can be discussed with the Rooms team.

Cancellation of refreshments and food

All hot drinks and food (including pastries, lunches and brownies) can be cancelled up to **14 days** in advance for a full refund. After that, no refund can be provided.